

# Samsung Flip Printing Software

## User Manual

This software is designed to automatically configure a computer as a printer server so that printing can be performed using Samsung Flip. Use Samsung Flip Printing Software to print more easily.

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# 1

## Before Getting Started

### 1-1 Overview of Samsung Flip Printing Software

This software is designed to automatically configure a computer as a printer server so that printing can be performed using Samsung Flip. Use Samsung Flip Printing Software to print more easily.

### 1-2 Rules used in this user manual

This user manual refers to software and device names as follows.

- Samsung Flip Printing Software → Software
- Samsung Flip → Flip
- Samsung Flip Printing Agent → Agent

## 1-3 Install Requirements

### Hardware

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- CPU: Dual Core 2.5 GHz or greater (Quad Core or higher is recommended)
- RAM: 4 GB or greater
- HDD: 1 GB or greater

### Supported operating systems

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The following operating systems are compatible with the Software.

- Windows 7 (32/64-bit)
- Windows 10 (32/64-bit)

## 1-4 Required preparations

### Updating the operating system

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- Before installing the Software, make sure that the latest version of important Windows updates are installed. Before install, first check that the operating system is the latest version.
- If using Windows 7, check that Service Pack 1 is installed.

## Turning off the power-saving mode

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If the computer where the Software is installed is in power-saving mode, connecting to the printer server or performing a print function from the Flip may not work. Turn off the power-saving mode on the computer to ensure proper use.



The method to turn off the power-saving mode may differ by computer operating system. This user manual is applicable to Windows 10. Refer to the computer user manual for further information.

- 1 Select **Control Panel > Hardware and Sound > Power Options**.
- 2 Click **Change plan settings** for **Balanced (recommended)**.
- 3 Set **Put the computer to sleep** to **Never**.
- 4 Click **Save changes**.

## Printer connection

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Connect the printer to the computer on which the Software is installed. The printer can be connected using either USB or a wired or wireless network. Refer to the printer user manual for details on how to connect.



Flip does not support virtual printers or scanners, or fax devices.

## Server resource

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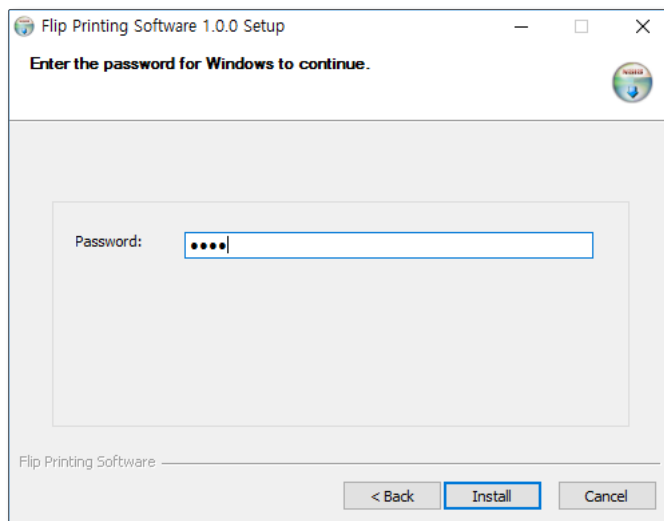
For the computer with the Software to function as a printer properly, it requires at least 50% occupancy rate of CPU and RAM. If the occupancy rate is lower than the required level, close unnecessary processes using the Windows Task Manager.

# 2

## Using the Software

### 2-1 Installing the Software

- 1 Run the install file (Samsung Flip Printing Software Setup.exe).
  - The install file can be downloaded from [www.samsung.com](http://www.samsung.com) or [displaysolutions.samsung.com](http://displaysolutions.samsung.com).
- 2 Select an install language and click **OK**.
- 3 When the install window appears, read the instructions and click **Next**.
- 4 Agree to the terms of use agreement and click **Next**.
- 5 Specify a destination folder to install the Software and click **Next**.
  - If a destination folder is not specified, the Software is installed to the default location.
- 6 Enter your computer login password and click **Install**.
  - If you do not have a password, click **install** to start installation immediately.



- 7 When a confirmation window appears, click **OK**.
- 8 Required programs automatically install one after another.
  - Only .NET Framework installs when the computer operating system is Windows 7.
  - The entire install process takes approximately 10 minutes. The time may vary, depending on the computer settings.



- 9 After installation is completed, click **Next**.
- 10 To finish the install process, click **Finish**.

## 2-2 Uninstalling the Software

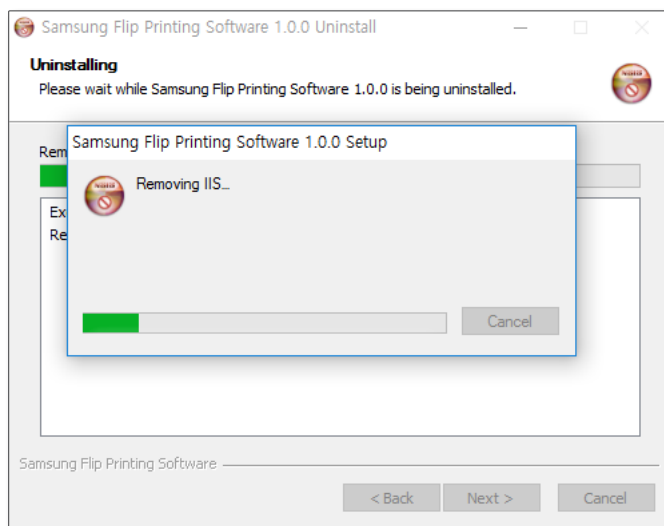
If a problem is found in the installed Software, uninstall the Software as follows.



The uninstall method may differ by computer operating system. This user manual is applicable to Windows 10.

- 1 Select **Control Panel > Program > Programs and Features**.
- 2 From the list, select **Samsung Flip Printing Software** and click **Uninstall / Change**.

- 3 When a confirmation window appears, click **Yes (Y)**.
- 4 To uninstall the Software, click **Next**.
- 5 Click **Uninstall**.
  - Automatically installed programs are uninstalled one after another.
- 6 Programs are uninstalled one after another.
  - The entire uninstall process takes about 2 to 3 minutes. The time can vary by the computer's settings.



- 7 After uninstallation is completed, click **Next**.
- 8 Click **Finish**.
- 9 When a confirmation window appears, click **OK**.
- 10 Click **Yes (Y)** to restart the computer.



# 3

## Troubleshooting

If printing does not work using Flip, check the following.

### If Flip displays a message asking to launch Agent

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- 1 Click , and from the programs list, select **Samsung Flip Printing Software > Samsung Flip Printing Agent**.



The method to display the programs list may differ by computer operating system. This user manual is applicable to Windows 10.

- 2 Check that the Agent icon () is displayed on the taskbar.

### If Flip displays a message indicating a printer failure

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Check the printer, connected to the printer server, for power supply, paper feed, connection, and other conditions.

## If Flip cannot connect to the printer, or printer functions do not work

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Check the Flip and printer server for network connections.

- Check to make sure that a valid static IP is in use.




If using a dynamic IP, the Flip should reconnect to the IP each time the printer server IP changes. This may affect the network connection.

- If the printer server uses multiple IPs, a connection may not be established automatically. If this is the case, manually enter the printer server IP from the Flip to establish a connection.
- If no response is returned after a ping test between another computer and the printer server, check the firewall settings for the printer server.

## If the printer server power is off

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- 1 Turn on the computer where the Software is installed.
- 2 Check that the Agent icon () is displayed on the taskbar.

## If the printer server conflicts with another server

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If another web server is installed on the same computer connected to the printer server, the computer may not function as a printer server properly due to port conflict.

To prevent port conflict, it is recommended that another web server not be installed on the same computer.



To install another web server, change the port to a port that is not 80, 443.

**SAMSUNG**