

# **SMART Signage TV**

## **Firmware Update Guide**

**Caution: Be sure to complete both Main and Submicom Firmware upgrades as instructed**

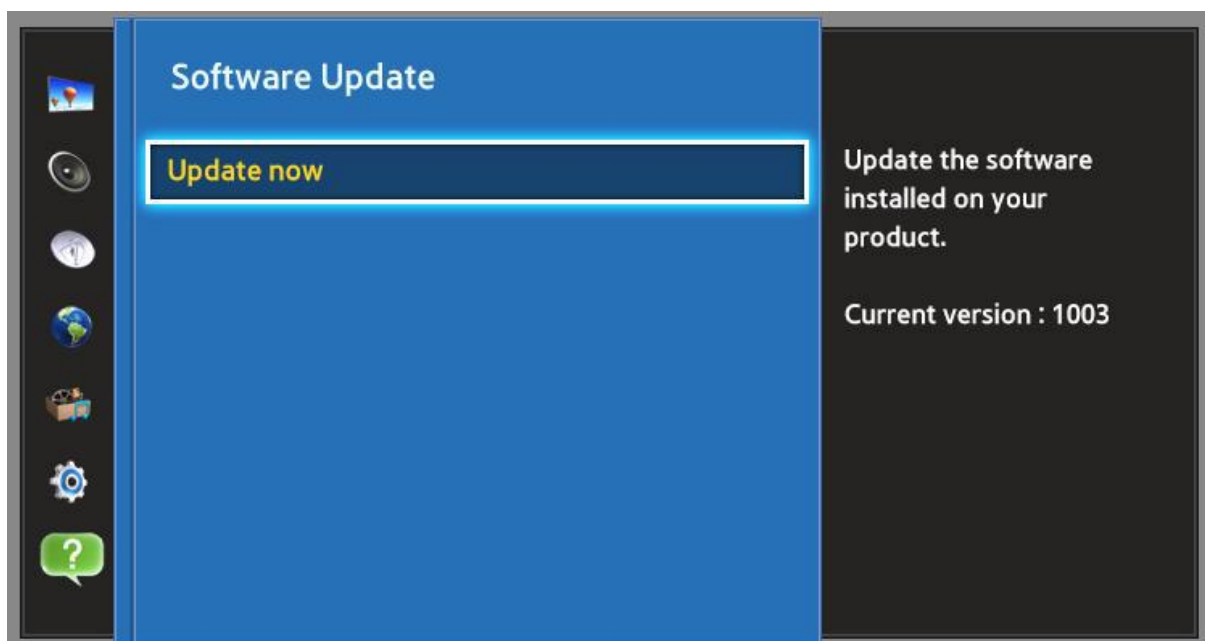
## Proceed with Main Firmware upgrade first!

### STEP 1. PC → USB device

1. Go to <http://samsung.com/displaysolutions/signagetv>, then click the **DOWNLOAD CENTER** at the top.
2. Select “Smart Signage TV” under **Product Type**, select “Firmware” under **Data Type**, then select **SEARCH** button.
3. Find the firmware for your region. If you are located in North America, select
  - **For Main Firmware:** [RM40D/RM48D] Signage TV F/W (**Main**) / North America, Mexico / ver.XXXX.X
  - **For Submicom Firmware:** [RM40D/RM48D] Signage TV F/W (**Sub**) / North America, Mexico / ver.XXXX
4. Download the firmware file to your USB device.
5. Unzip the downloaded file to a folder on the root directory of your USB device. For example, if the zipped file is “T-NT14LLAKUC.zip”, the folder name should be “T-NT14LLAKUC”.  
  
**\* DO NOT CHANGE THE FOLDER NAME.**  
Firmware files can be found only by the same folder name as the zip file.
6. Safely disconnect the USB memory drive by right clicking the green check mark on the taskbar, and then left clicking “Safely Remove”.

## STEP 2. USB device → SMART Signage TV

1. Turn on the Signage TV.
2. Insert the USB device containing the firmware into the USB port of the Signage TV.
3. Press the **MENU** button, go to **Support> Software Update**, then select **Update Now**.



4. When the confirm message is displayed, press **OK**.
5. The Signage TV turns off and on automatically, then starts update.
6. When the firmware update is completed, the Signage TV restarts by itself.

**Repeat STEP 1 & 2 for Submicom Firmware upgrade!**

# Caution

## While updating

- Do not pull the USB device out.
- Do not unplug the power cable.
- Do not turn off the Signage TV.